

 <p>S P Jain School of Global Management DUBAI • MUMBAI • SINGAPORE • SYDNEY</p>	Student Fee Protection Policy
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Responsibility for review	Board of Directors

1. Purpose

This policy outlines the alternative arrangements for students, and the responsibilities for the cost of any alternative or transitional arrangements in the event of provider or course default by S P Jain School of Global Management.

2. Arrangements when a course cannot be delivered

a. Refunds

- i. After a commencing student has accepted an offer of enrolment at S P Jain School of Global Management in the unlikely event that the School is unable to deliver the course as offered, the deposit and any tuition fees paid by the commencing student to that date will be refunded within two weeks of the agreed starting day of the course or within two weeks from the date on which the course ceases to be provided.
- ii. A continuing student may request a refund of any advanced fees paid prior to the commencement of the semester/trimester that is unable to be offered by the School.

b. Alternative course options

- i. A commencing student may be made an offer by the School to enrol in an alternative course if the School is unable to deliver the course as offered, at S P Jain's expense for a cost no greater than the cost of the originally offered course of study.
- ii. A continuing student may be offered enrolment at another provider in the same location (Sydney, Dubai, Singapore or Mumbai) who offers a similar course to the course offered at the School. S P Jain will meet the expenses for costs no greater than the cost of the originally offered course of study.
- iii. A continuing student may be offered the option of transferring to another S P Jain campus if the same or similar course is available. S P Jain will meet the expenses for costs no greater than the cost of the originally offered course of study.

3. Related Documents

- a. Course level Refund Policies
- b. Teach Out Policy